



Donor Frequently Asked Questions

- **How do I sign up as a donor?**

Sign up by filling out the online form located at

Corporate/Businesses:

https://docs.google.com/forms/d/e/1FAIpQLSfjESwA2KScJ4a0w-6wfhUQhvRP7NJUyPOVTd1_HtmELKs5CQ/viewform

Family/Private Donors:

<https://docs.google.com/forms/d/e/1FAIpQLSfa64u7ksUPeIw3PPbFSW2F7E-Jy536W4wyt78YpHw3Uj85aA/viewform>

- **When is the last date to sign up as a donor?**

Please fill out our online form by November 1, 2022

- **When will I receive my family match package?**

We work very hard to match our families to donors immediately following family sign-up events. You can expect to receive your match package by November 25th. If you need to receive your match prior to this date, please indicate that when you sign up or send us an email at jlfhadoptafamily@gmail.com.

- **Can we give the family cash or gift cards?**

We ask that you avoid gifting cash or gift cards, including those to be used for groceries or gas.

- **Can we give the family a used gift?**

We strongly request that you do not provide the families with any used items. If you feel this is necessary or beneficial, please contact your family directly. Gifts are expected to be new and in perfect working condition.

- **Can I gift something that is not on the family's wish list?**

Of course! The wish list are items in which the family has indicated as a need or interest however, you may choose to gift items that are not on the list as appropriate.

- **Can I give gifts to the parents as well?**

Parents understand that it is optional for you to purchase gifts for them and that the focus of this program remains on the children. However, you are certainly welcome to purchase gifts for the entire family.

- **Can I deliver the gifts to my family directly?**

Due to our partnership with Big Brothers Big Sisters this year, we will not be allowing direct delivery of gifts to families. All gifts will be dropped off at our designated location for families to pick up on a separate day.

- **Should I wrap my gifts?**

Yes. Please individually wrap each gift and indicate which child, or parent, it is for. After each gift has been wrapped we ask that you please **place all wrapped & labeled gifts inside a black trash bag and then secure the gift tags provided on the outside.**

- **Is my contribution tax deductible?**

No. Unfortunately, we are unable to provide a tax deductible receipt for Adopt A Family contributions at this time.